

Norwell Power Outage Update

9/1/11

Selectmen met Wednesday night, August 31st, with the president of National Grid of Massachusetts. We were told that restorations are continuously on-going in Norwell.

As of 8:00 a.m. today, 859 locations in Norwell were still without power. This was down to 528 as of noon. (On Tuesday, there were 4227.) National Grid expects full restoration by Friday night. Possible exceptions will be individual locations with specific, localized problems. National Grid has additional crews from outside the area coming to southeastern Massachusetts to help with these types of outages.

We expressed the frustrations and concerns of Norwell to National Grid and sought answers to many questions. We continue to be in frequent contact with them and will be having further meetings with them after the storm. We will also be contacting the Attorney General's Office about our dissatisfaction with National Grid's handling of the emergency. Finally, we will be conducting our own meetings about how to better communicate with and assist residents in such emergency situations in the future.